

Entering Exceptions

Navigation: [CalCentral](#) > **Student Lookup** > **Student Overview** page > **Advising Resources** section > **Academic Progress Report** link

Exceptions are manual adjustments that can be made in the Academic Progress Report. They are exceptions for a particular student, not a change of the requirement itself. You must have the Advisor role (access) in order to add exceptions. Furthermore, depending on your level of security access, you may not be able to make exceptions to UC requirements, only for certain programs, plans, and sub-plans.

If reviewing a graduate student's APR, do not waive the Graduate Division Requirements. Also note that some of the graduate requirements are satisfied by Milestones, not through exceptions. These are usually the requirements that are not fulfilled by taking certain classes or units. Examples include Papers, Presentations, and Qualifying Exams.

The three types of exceptions are:

1. **Requirement Waiver:** Waive an existing requirement.
2. **Course Directive:** Identify a course that meets OR should be excluded from meeting a requirement. This is the most common of the three. It is mainly used for undergraduates.
3. **Requirement change:** Change the number of required units or courses.

We will see an example of each exception below.

After logging in to [CalCentral](#), and looking up a student:

On the **Student Overview** page, in the **Advising Resources** section (lower left corner), click the **Academic Progress Report** link.

Note: There are other ways to navigate to the APR but this is the most direct and least confusing way.



The **Academic Progress Report** appears.

For more information about the APR, see the **Academic Progress Report** job aid.

✔ Taken ◆ In Progress ★ Planned

UNIVERSITY REQUIREMENTS (RG-0131)

Not Satisfied: Students must complete the following University requirements.

University of California Entry Level Writing (R-0001)

Not Satisfied: Students must complete the UC Entry Level Writing requirement no later than the end of their second semester of enrollment.

Entry Level Writing

Not Satisfied:

- Courses: 1 required, 0 taken, 1 needed

The following courses may be used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status |
|-------------|-------------------------------------|-------|------|-------|--------|
| COLWRIT N1 | Writing In The Univ | 2.00 | | | |
| COLWRIT N1A | College Writing S1a | 5.00 | | | |
| COLWRIT R1A | College Writing 1a | 6.00 | | | |

View All | 1-3 of 3

American History (R-0002)

Not Satisfied: Students must complete the following with a minimum letter grade of C-, or pass.

Requirement Waiver

In this example, we have scrolled to the **Foreign Language Requirement** section.

The first 10 courses that satisfy the foreign language requirement display.

If needed, we can click the **View All** link, to reveal all courses that fulfill the requirement.

Foreign Language (R-0294)

Not Satisfied: Students must complete the following with a letter grade or specified minimum test score.

Foreign Language

Not Satisfied: Students must complete with a letter grade. Variable unit foreign language courses must be taken for the maximum unit value to satisfy the requirement.

Course Directive ▾

- Courses: 1 required, 0 taken, 1 needed

The following courses may be used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status | Course Type |
|-------------|-------------------------------------|-------|------|-------|--------|-------------|
| AFRICAM 7B | Elementary Wolof | 4.00 | | | | |
| AFRICAM 11B | Elementary Swahili | 4.00 | | | | |
| AFRICAM 13B | Elementary Zulu | 4.00 | | | | |
| AFRICAM 30B | Elementary Chichewa | 4.00 | | | | |
| ARABIC 1B | Elementary Arabic | 5.00 | | | | |
| ARMENI 1B | Intro Armenian | 3.00 | | | | |
| BANGLA 1B | Intro Bengali | 5.00 | | | | |
| BOSCRSR 27B | Intro Bos/Croa/Serb | 5.00 | | | | |
| BULGARI 28B | Intro Bulgarian | 5.00 | | | | |
| BURMESE 1B | Intro Burmese | 5.00 | | | | |

View All | 1-10 of 62

The system would display all courses that fulfill that requirement.

| | | | | | | |
|--------------|-------------------------------------|--------|--|--|--|--|
| MONGOLN 1B | Elem Mongolian | 5.00 | | | | |
| NORWEGN 1B | Begin Norwegian | 4.00 | | | | |
| PERSIAN 1B | Elem Mod Persian | 5.00 | | | | |
| POLISH 25B | Intro Polish | 5.00 | | | | |
| PORTUG 12 | Elementary Portug | 5.00 | | | | |
| PUNJABI 1B | Introd Punjabi | 5.00 | | | | |
| ROMANI 1B | Intro Romanian | 3.00 | | | | |
| RUSSIAN 2 | Elementary Russian | 5.00 | | | | |
| RUSSIAN 6B | Intro Russ Herit Sp | 3.00 | | | | |
| SANSKR 100B | Elem Sanskrit | 5.00 | | | | |
| SCANDIN 101B | Intro Old Norse Ii | 4.00 | | | | |
| SEMITIC 100B | Aramaic | 3.00 | | | | |
| SPANISH 2 | Elem Spanish | 5.00 | | | | |
| SSEASN 1B | Elem Telugu | 4.00 | | | | |
| SSEASN 100B | Filipino | 999.99 | | | | |
| SWEDISH 1B | Begin Swedish | 4.00 | | | | |
| TAMIL 1B | Introd Tamil | 5.00 | | | | |
| TELUGU 1B | Elem Telugu | 4.00 | | | | |
| THAI 1B | Introductory Thai | 5.00 | | | | |
| TIBETAN 1B | Elementary Tibetan | 5.00 | | | | |
| TURKISH 1B | Elem Modern Turkish | 5.00 | | | | |
| VIETNMS 1B | Intro Vietnamese | 5.00 | | | | |

View 10 | First | 1-62 of 62 | Last

However, in this example, this is an international student who is not required to complete the foreign language requirement.

So we will waive this requirement.

We start by clicking the **create exception** drop-down list.

The three types of exceptions will display.

Foreign Language

Not Satisfied: Students must complete with a letter grade. Variable unit foreign language courses must be taken for the maximum unit value to satisfy the requirement.

• Courses: 1 required, 0 taken, 1 needed

The following courses may be used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status | Course Type |
|-------------|-------------------------------------|-------|------|-------|--------|-------------|
| AFRICAM 7B | Elementary Wolof | 4.00 | | | | |
| AFRICAM 11B | Elementary Swahili | 4.00 | | | | |
| AFRICAM 13B | Elementary Zulu | 4.00 | | | | |
| AFRICAM 30B | Elementary Chichewa | 4.00 | | | | |

create exception...

Not Satisfied: Students must complete the following with a letter grade or specified minimum test score.

Foreign Language

Not Satisfied: Students must complete with a letter grade. Variable unit foreign language courses must be taken for the maximum unit value to satisfy the requirement.

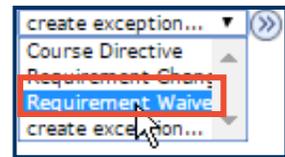
• Courses: 1 required, 0 taken, 1 needed

The following courses may be used to satisfy this requirement:

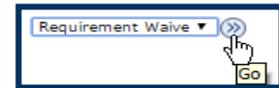
| Course | Description | Units | When | Grade | Status | Course Type |
|-------------|-------------------------------------|-------|------|-------|--------|-------------|
| AFRICAM 7B | Elementary Wolof | 4.00 | | | | |
| AFRICAM 11B | Elementary Swahili | 4.00 | | | | |
| AFRICAM 13B | Elementary Zulu | 4.00 | | | | |
| AFRICAM 30B | Elementary Chichewa | 4.00 | | | | |

create exception...
 Course Directive
 Requirement Grant
 Requirement Waive
 create exception...

From the **create exception** drop-list, we'll click **Requirement Waiver**.



Then click the **Go** button to the right.



In the **Long Description** text box, enter an explanation of why the exception was made.

This information will not appear on a student's transcript. It will only show in the *APR* and *What-If* report.

A screenshot of the 'Authorize Student Exceptions' form. The 'Description' section has 'Advisement Override: 000000000' and 'Long Description: Foreign student - not required to take another language.' The 'Requirement Line to Waive' section shows: Requirement Group: 000468 COLLEGE OF CHEMISTRY PROGRAM, Requirement: 000001481 Foreign Language, and Line Nbr: 0010 Foreign Language. At the bottom are buttons for 'Save and Reprocess APR', 'Save', and 'Cancel'.

The last step to add a **Requirement Waiver** is to click the **Save and Reprocess APR** button.

A screenshot of the 'Authorize Student Exceptions' form, identical to the previous one. The 'Save and Reprocess APR' button is highlighted with a red box.

After saving and reprocessing, a message to appears under the **Foreign Language** section header confirming the requirement has been waived, along with the description.

A screenshot of the 'Foreign Language (R-1481)' section. It shows a 'Not Satisfied' message: 'Students must complete the following with a letter grade, approved high school foreign language courses, or specified minimum test scores.' Below that is a green checkmark and the text 'Foreign Language'. Underneath is a 'Waived' message: 'Students must complete the following with a letter grade.' At the bottom, a red box highlights the text: 'This requirement has been waived Foreign student - not required to take another language. (000000727) Entered by: 12657'.

The system will also display a waiver number and the

UID of the person who entered the exception.

Course Directive

Course directives are applied when:

- a student is approved to take a course not normally accepted for a requirement (substitution)
- a student is excluded from taking a course that normally meets a requirement;
- a department wants to make an exception to a requirement rule for a student;
- a requirement is set up so that any courses that apply must be approved by the advisor.
- a department has a “wild card” requirement, such as “any 3 courses in a particular area” without providing a list of specific courses. This is more common for graduate students. GSAOs then add the course.

Substitution or Addition:

We have scrolled through a student’s **APR** to the **major requirements** for a **Media Studies BA**.

In this example, the student has not taken the approved course to meet the **U.S. Government & Politics** requirement.

However this student may have taken other classes that we can use to fill this requirement for this student.

▼ MEDIA STUDIES BA (RG-0204)

Not Satisfied: Students must complete the following requirements for the BA in Media Studies. Media Studies is a capped major.

Prerequisites (R-0378)

Not Satisfied: Students must complete each course with a letter grade. Students may apply to the major when they have completed 4 prerequisites OR have completed 3 prerequisites, including MEDIAST 10, and are enrolled in the 4th.

- ▶ Major Declaration Eligibility
- ▶ Introduction to Media Studies
- ▶ Post Civil War U. S. History
- ▼ U. S. Government and Politics

Not Satisfied:

- Units: 1.00 required, 0.00 taken, 1.00 needed

The following courses may be used to satisfy this requirement:

| Course | Description | Units | When | Grade | Notes | Status | Course Type |
|----------|------------------------------------|-------|------|-------|-------|--------|-------------|
| POLSCI 1 | Intro American Pol | 4.00 | | | | | |

View All | First 1 of 1 Last

- We'll scroll down to the **Additional Coursework** section.

These are classes the student has passed or is taking that have not been allocated to meet a requirement. This includes courses from other schools.

Click the **Expand Section** icon within the **Courses Not Allocated** section.

- The system displays up to 10 additional courses.

If needed, click **View All**, to see a complete list of courses that have not allocated.

ADDITIONAL COURSEWORK (RG-0926)

PLEASE NOTE: Units listed here have not been used to satisfy specific requirements of a major, minor, college or university and campus curriculum.

Additional Units Completed (R-2056)

PLEASE NOTE: The units listed here may be used to satisfy total units for the degree unless they are subject to university limits.

 **Additional Units Completed**

ADDITIONAL COURSEWORK (RG-0926)

PLEASE NOTE: Units listed here have not been used to satisfy specific requirements of a major, minor, college or university and campus curriculum.

Additional Units Completed (R-2056)

PLEASE NOTE: The units listed here may be used to satisfy total units for the degree unless they are subject to university limits.

Additional Units Completed

The following courses were used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status | Course Type |
|--------------|--|-------|-------------|-------|--------|-------------|
| ANTHRO 189 | Spec Top:Soc/Cult | 4.00 | 2016 Fall | P | ✓ | |
| EDUC 198 | Directed Group Study | 2.00 | 2016 Fall | | ◆ | |
| ENGLISH TRLD | English Lower Div TC | 1.00 | 2016 Fall | TP | ✓ | |
| EPS TRLD | Erth & Planet Sci Lower Div TC | 1.00 | 2016 Fall | TA | ✓ | |
| MEDIAST 103 | Understand Journ | 4.00 | 2017 Spring | | ◆ | |
| POLSCI 179 | Colloq On Pol Sci | 1.00 | 2017 Spring | | ◆ | |
| SOCIOL 1 | Intro To Sociology | 3.00 | 2016 Fall | TA | ✓ | |
| SPANISH 1 | Elem Spanish | 5.00 | 2016 Fall | TA | ✓ | |
| STAT 2 | Intro To Stat | 4.00 | 2016 Fall | TA | ✓ | |
| TRANSFR TRLD | Lower Division Transfer Credit | 3.00 | 2016 Fall | TA | ✓ | |

[View All](#) 
First
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Last

- After reviewing the course list, we have decided that for this one student, we will allow **PoliSci 179** (which the student is currently taking – noted by the yellow diamond symbol meaning “In Progress”) to satisfy the **U.S. Government & Politics** requirement.

- Return to the **U.S. Government & Politics** requirement section.

Click the **create exception** drop-list for that section.

Prerequisites (R-0378)

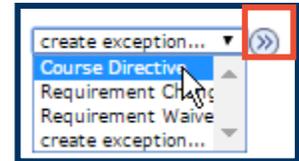
Not Satisfied: Students must complete each course with a letter grade. Students may apply to the major when they have completed 4 prerequisites OR have completed 3 prerequisites, including MEDIAST 10, and are enrolled in the 4th.

-  Major Declaration Eligibility
-  Introduction to Media Studies
-  Post Civil War U. S. History
-  U. S. Government and Politics

Not Satisfied: [create exception...](#) 

6. Select **Course Directive**.

Click the **Go** button.



In the **Long Description** field, enter an explanation of why this is being added. This will be visible to the student and advisors.

Select a **Directive Type**. In this example we leave the defaulted choice of **Substitute**.

Ensure **Course Source** is set to **Enrollment**.

Click the **Search** button.

The 'Authorize Student Exceptions' form contains the following fields and sections:

- Description:** Advisement Override: 000000000; Long Description: Allowing PoliSci 179 to satisfy this requirement because ...
- Direct Courses to:** Requirement Group: 000204 MEDIA STUDIES BA; Requirement: 000000378 MEDIAST Prerequisites; Line Nbr: 0040 U. S. Government and Politics
- Directed Courses:** *Course Sequence: 0001; *Directive Type: Substitute; Course Source: Enrollment; Search button.
- Subject:** Catalog:; Course ID: Offer Nbr:

7. Enter the **Subject Area** (if known). Otherwise, use the **Look Up** icon to search.

The 'Student Course Directive Search' form contains the following fields:

- Academic Institution: UC Berkeley
- Subject Area: [input field with search icon]
- Catalog Nbr: [input field]
- Description: [input field]
- Search button

Using the Lookup:

In this case, we'll search for *Political Science* courses the student has taken.

In **Subject Area**, we've changed the criteria to "**contains**", then entered the beginning letters of "**Pol**".

Click **Lookup**.

The 'Look Up Subject Area' form contains the following fields:

- Academic Institution: UCB01
- Subject Area: contains Pol
- Academic Organization: begins with
- Description: begins with
- Look Up, Clear, Cancel buttons
- Basic Lookup link

From the search results we'll click *POLSCI*.

POLSCI POLSCI Political Science

- Back on the **Student Course Directive Search** page, the **Subject Area** is now filled out.

Student Course Directive Search

Academic Institution: UC Berkeley

Subject Area: Political Science

Catalog Nbr:

Description:

If known, we can also enter a **catalog number** (e.g. 179), to narrow the search results to the specific class.

- Click the **Search** button.
- From the results displaying in **Course Selection**, click in the checkbox of the course to use as an exception.

Course Selection

Find | View All | First 1 of 1 Last

| Course Information | | Additional Information | | | | | | | | | |
|--------------------|--|------------------------|-------------------|-----------|-----------|---------------|-----------|--------|---------|----------------|--------------|
| | Subject | Catalog Nbr | Course Name | Course ID | Class Nbr | Class Section | Offer Nbr | Term | Session | Official Grade | Units Earned |
| 1 | <input checked="" type="checkbox"/> POLSCI | 179 | COLLOQ ON POL SCI | 119173 | 32484 | 001 | | 1 2172 | 1 | | 1.00 |

11. We are returned to the **Authorize Student Exceptions** page, which now shows information about the directed course, including: our description, term taken, grade, course ID number, class number, section number, and units.

NOTE: To add more than 1 class for this Course Directive exception, you would need to click the Plus sign to add another Directed Course. If you add them separately, the system will only retain 1.

12. When finished, click the **Save and Reprocess APR** button.

13. After the reprocessing has occurred, we are returned to the APR.

The **right-pointing triangle** indicates the **U.S. Government & Politics** requirement is satisfied.

Authorize Student Exceptions

Description

Advisement Override: 000000000

Long Description: Allowing PolSci 179 to satisfy this requirement because....

Direct Courses to

Requirement Group: 000204 MEDIA STUDIES BA

Requirement: 000000378 MEDIAST Prerequisites

Line Nbr: 0040 U. S. Government and Politics

Directed Courses 1 of 1

*Course Sequence: 0001 *Directive Type: Substitute

Course Source: Enrollment Search

Subject: POLSCI Catalog: 179 COLLOQ ON POL SCI

Course ID: 119173 Offer Nbr: 1

Grade: Units: 1.00

Session: 1 Section: 001 Class Nbr: 32484

Term: 2172 2017 Spring

Directed Units: Min Grade Points/Unit:

Directed Courses:

Course Topic ID:

Save and Reprocess APR Save Cancel

Prerequisites (R-0378)

Satisfied: Students must complete each course with a letter grade. Students may apply to the major when they have completed 4 prerequisites OR have completed 3 prerequisites, including MEDIAST 10, and are enrolled in the 4th.

- Courses: 0 required, 4 taken, 0 needed
- GPA: 0.000 required, 0.000 actual

Major Declaration Eligibility

Introduction to Media Studies

Post Civil War U. S. History

U. S. Government and Politics

Optional : To see the information, click the triangle to expand the section.

The requirement is now **Satisfied**.

The details show that that **PolSci179** will be used to satisfy the requirement. (Note: The yellow diamond indicates this class is still *In Progress*, if successfully completed it will satisfy the requirement. If the class is not successfully completed, the requirement will revert to “Not Satisfied”.)

Optional: In the **Notes** column, we can click the “01” to see the explanation entered in the **Long Description** field.

Our note in the **Description** field will display.

U. S. Government and Politics

Satisfied:

- Courses: 0 required, 1 taken, 0 needed

The following courses were used to satisfy this requirement:

| Course | Description | Units | When | Grade | Notes | Status | Course Type |
|------------|-----------------------------------|-------|-------------|-------|--------------------|--------|-------------|
| POLSCI 179 | COLLOQ ON POL SCI | 1.00 | 2017 Spring | | 01 | ◆ | |

View All | First 1 of 1 Last

U. S. Government and Politics

Satisfied:

- Courses: 0 required, 1 taken, 0 needed

The following courses were used to satisfy this requirement:

| Course | Description | Units | When | Grade | Notes | Status | Course Type |
|------------|-----------------------------------|-------|-------------|-------|--------------------|--------|-------------|
| POLSCI 179 | COLLOQ ON POL SCI | 1.00 | 2017 Spring | | 01 | ◆ | |

Academic Progress Report

[Return to Academic Progress Report](#)

| Note | Description |
|------|---|
| 01 | Allowing PolSci 179 to satisfy this requirement because.... (000001000) |

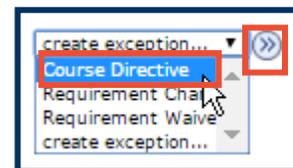
Exclusion (*prohibit a course from being used to fulfill a requirement*):

14. Locate a requirement and course that you want to exclude from meeting that requirement.

In this example, we will exclude **Anthro 1** from satisfying the **Biological Sciences** requirement.



15. From the **create exceptions** drop-list, choose **Course Directive**.

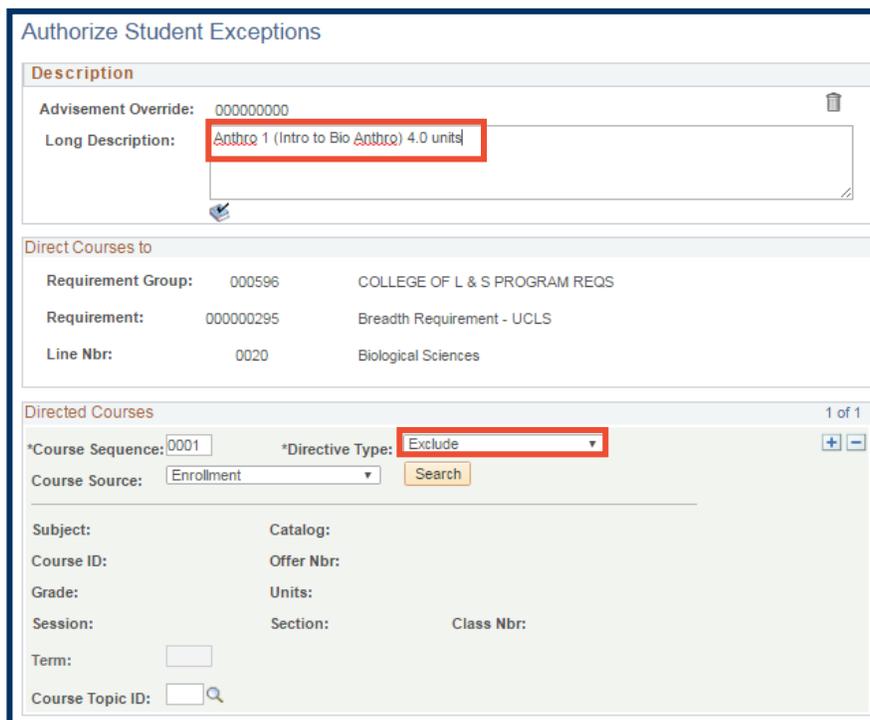


16. Then click the **Go** button.

17. Enter a **Long Description**.

18. Set **Directive Type** to **Exclude**.

19. Click the **Search** button.



20. Type some or all of the characters of the **Subject Area**.

Or use the **Lookup icon** to locate the name of a Subject Area.

21. Enter the **Catalog Number**, and then click the **Search** button.

22. Click the checkbox for **Anthro 1**.

This selects Anthro 1 to be excluded.

Course Selection

Find | View All | First 1 of 1 Last

| Course Information | Additional Information | | | | | | | | | |
|-------------------------------------|------------------------|-------------|---------------------|-----------|---------------|-----------|-------|---------|----------------|--------------|
| Subject | Catalog Nbr | Course Name | Course ID | Class Nbr | Class Section | Offer Nbr | Term | Session | Official Grade | Units Earned |
| <input checked="" type="checkbox"/> | ANTHRO | 1 | Intro To Bio Anthro | 100543 | 42460 | X001 | 12138 | 1 | B- | 4.00 |

23. We are returned to the **Authorize Student Exceptions** page.

Notice that subject, course ID, grade, units, section, and class number have been updated.

Authorize Student Exceptions

Description

Advisement Override: 000000000

Long Description: Anthro 1 (Intro to Bio Anthro) 4.0 units

Direct Courses to

Requirement Group: 000596 COLLEGE OF L & S PROGRAM REQS

Requirement: 000000295 Breadth Requirement - UCLS

Line Nbr: 0020 Biological Sciences

Directed Courses 1 of 1

*Course Sequence: 0001 *Directive Type: Exclude

Course Source: Enrollment Search

| | | | | |
|------------------|--------|------------|------|---------------------|
| Subject: | ANTHRO | Catalog: | 1 | Intro To Bio Anthro |
| Course ID: | 100543 | Offer Nbr: | 1 | |
| Grade: | B- | Units: | 4.00 | |
| Session: | 1 | Section: | X001 | Class Nbr: 42460 |
| Term: | 2138 | 2013 Fall | | |
| Course Topic ID: | | | | |

Save and Reprocess APR Save Cancel

24. Click the **Save and Reprocess APR** button.

25. This will return us to the APR, where we see that the requirement for **Biological Sciences** has no longer been met.

If this requirement had not already been met , we would no longer see Anthro 1 as an option that would satisfy the requirement.

Reminder: This change is for just this student – we are not changing the eligibilty for any other students.) to satisfy the requirement.

Biological Sciences

Not Satisfied:

Courses: 1 required, 0 taken, 1 needed

The following courses may be used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status | Course Type |
|----------------------------------|---------------------|-------|------|-------|--------|-------------|
| View Course List | Biological Sciences | | | | | |

View All | First 1 of 1 Last

Requirement Change

Requirement changes are applied if the number of courses or units required of a student need to be adjusted (to either increase or decrease). In this example, we have a transfer student that we are concerned may reach their maximum number of units before satisfying the college's unit requirement, so we will *decrease* the number of units they need to satisfy this college requirement.

26. L&S has a **Unit Requirement** of 60 units within the College of Letters & Science.

This student has completed four in the College of Letters & Science, and has fifty-six remaining.

UCLS Unit Requirements (R-0297)

Not Satisfied: Students must complete minimum required units.

Units within College of Letters & Science

Not Satisfied: Students must complete a minimum of 60 units of coursework offered within the College of Letters & Science.

PE courses and courses numbered 300 and higher are excluded from the 60 units.

• Units: 60.00 required, 4.00 taken, 56.00 needed

The following courses were used to satisfy this requirement:

| Course | Description | Units | When | Grade | Status | Course Type |
|----------|----------------|-------|-----------|-------|--------|-------------|
| PHILOS 3 | Nature Of Mind | 4.00 | 2016 Fall | | ◆ | |

27. Select **Requirement Change** from the **create exception** drop-list, and click the **Go** button.

28. The **Authorize Student Exceptions** window opens.

Enter a **Long Description**.

Change the number of **units** or **courses**. In this example, we have reduced the required number of L&S units from 60 to 56.

Click **Save and Reprocess APR**.

Authorize Student Exceptions

Description

Advisement Override: 000000000

Long Description: Change in Minimum Units

Requirement Line to Change

Requirement Group: 000596 COLLEGE OF L & S PROGRAM REQS

Requirement: 00000297 UCLS Unit Requirements & Limit

Line Nbr: 0010 Units within CLS

New Values

Minimum Units: 56.00 Maximum Units Allowed: 56.00

Minimum Courses: Maximum Courses Allowed:

Save and Reprocess APR Save Cancel

29. We will then see a confirmation with the **Long Description** (notes), the **UID** of the person who made the change and the new reduced **requirement** (52 units still needed).

UCLS Unit Requirements (R-0297)

Not Satisfied: Students must complete minimum required units.

▼ **Units within College of Letters & Science**

Not Satisfied: Students must complete a minimum of 60 units of coursework offered within the College of Letters & Science.

PE courses and courses numbered 300 and higher are excluded from the 60 units.

Note 01: Required units or courses have been changed.

This requirement has been changed
Minimum Courses changed from 0 to 0
Change in Minimum Units (000000404)
Entered by: 1058444

- Units: 56.00 required, 4.00 taken, 52.00 needed

Support

For questions or assistance, please contact SIS Support.:

- Call **510-664-9000** (press **option 6** to reach SIS support)
- Email: sishelp@berkeley.edu
- Submit a ticket: https://berkeley.service-now.com/ess/create_incident
- For more information and job aids visit <http://sis.berkeley.edu/training/academic-advising-resources>