# **Enrollment Time Conflict?**

How to Request an Override revised 7/18/16

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## • Time Conflicts

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- Processing requests
- Why
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# How-to:

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- Waitlist and Swap

# Time Conflicts - Overview & Requesting an Override

- Historically, students have been able to enroll in conflicting classes, i.e. agreeing to the override on Tele-BEARS.
- The new Student Information System (SIS) checks for and then restricts students from enrolling in classes that have overlapping schedules.
- For the Fall 2016 semester, and to support students' requests, students can to submit a request to override a time conflict.
- Time conflict overrides must be requested using a SIS form and will be done manually by a SIS team member, on a class-by-class basis.
- In the long-term, students should not be double booked in classes that are at the same time, and the project is gathering information via the Request Form on when and why students choose to override a conflict.

# **Time Conflicts - Processing Requests**

- All override requests are being processed by team members from the SIS project
- The project team anticipates being able to process students' requests within 1-business day.

## NOTE:

 There are many reasons a student can have a conflict and this process will only work for Time Conflicts, and the SIS team will not override Unit limits, Reserve Capacity restrictions, etc.

# Time Conflicts - Why?

# • Hedging

- Class A but it is full, enroll in B (in the same time slot), then drop B when off the waitlist for A
- NEW SIS Option: Waitlist and Swap
- Labs & Studios
  - Large blocks of time on the calendar, which students may or may not have to be in full time
- Class Availability
  - Especially for small majors, some classes are offered infrequently, and may overlap with another class

## Webcast Classes

- The class is webcast and students plan on watching off-hours.
- Other
  - We're collecting reasons from students (override form)

# Cal**Central** My Academics

Class Enrollment

1. Plan

- 2. Explore
- 3. Schedule

## 4. Decide

PI & PII Appointment Dates

## 5. Adjust

Enrolled Classes Waitlisted Classes

# Multi-year Planner coming Fall 2016

Shopping Cart

Enroll or Wait List (3steps)\*

Add / Drop / Swap

# Schedule of Classes

Search / Advanced Search Select (add to Shopping Cart)

# Schedule Planner

Search Class Offerings View class info and restriction (reserve capacity) Create Schedules **Export** (to Shopping Cart)

\*Time Conflict errors occur during enrollment. Students will be instructed to complete a form and supply information about the conflicting classes

|                             |                                |                         | Open   | C                               | losed    | A Wait I  | list   |          |
|-----------------------------|--------------------------------|-------------------------|--|---------------------------------|----------|-----------|--------|----------|
| Add to Cart:                | 2016 F                         | all Shopping            | Cart   |                                 |          |           |        |          |
| Enter Class Nbr             | Select                         | Class                   | Days/Tim   | es Room                         | I        | nstructor | Units  | Stat     |
| ente                        | r                              | AEROSPC 1A-             |  |                                 |          |           |        |          |
|                             |                                | 001                     | TBA  | TBA                             | 5        | taff      | 1.00   |          |
| Find Classes                |                                | (13911)                 |  |                                 |          |           |        |          |
| Class Search                |                                | AMERSTD                 |  | Reque                           | stad     |           |        |          |
|                             |                                | 1.20-1.20               | We 3:00PM  | 1 -                             |          | Cabaa     | 2.00   |          |
| search                      |                                | <u>H110-001</u>         | 5:59PM   | Genera                          |          | 1. Cohen  | 3.00   |          |
| schedule planne             | er                             | (12736)                 |  | Assign                          | ment     |           |        |          |
|                             |                                | AMERSTD                 | We 2:00PM  | Reque                           | sted     |           |        |          |
|                             |                                | H195-001                |  | Genera                          | 1 J      | . Gomer   | 4.00   |          |
|                             |                                | (12504)                 | 3:59PM   | Assign                          | ment     |           |        |          |
|                             |                                | PHYSICS 8A-             | MoWeFr   |                                 |          |           |        |          |
|                             |                                | 10 A                    | 3:00PM -   | Pimen                           | tel 1 S  | taff      | 4.00   | 0        |
|                             |                                | 1414)                   | 3:59PM   |                                 | 50 JF    |           |        | -        |
|                             |                                | -                       | 5.55114  |                                 |          |           |        |          |
|                             |                                | PHYSICS 8A-             | Mo 8:00AM  |                                 |          |           |        | -        |
|                             |                                | 101B                    | 9:59AM   | LeCon                           | te 111 S | taff      |        |          |
|                             |                                | (21416)                 |  |                                 |          |           |        |          |
|                             |                                | PHYSICS 8A-             | We 8:00A   |                                 |          |           |        |          |
|                             |                                | 101C                    |  | LeCon                           | te 211 9 | Staff     |        |          |
|                             |                                | (21417)                 | 9:59AM   |                                 |          |           |        |          |
| <sup>▼</sup> My 2016 Fall ( | Class Schedule                 | 0                       | for selection for selection for selection for selection selection for se |                                 | elete    | validat   | enrol  |          |
| Class                       |                                |                         | -  | Room                            | Instru   | -         | s Stat |          |
| ARABIC 1A-002               | Descriptio                     |                         |  | Room                            | Instru   | ctor Unit | s Stat | us       |
| 12872)                      | (Recitation)                   | 9:00AM -                | 9:59AM   | arrows 252                      | E. Elmah | dy 5.0    | 0      | <u> </u> |
| ASAMST 172-001<br>13264)    | Asian Amer Lit<br>(Lecture)    | MoWeFr 1<br>12:59PM     | 2:00PM - G   | equested<br>eneral<br>ssignment | F. Ng    | 4.0       | 0      |          |
| ASAMST 172-101<br>32439)    | Asian Amer Lit<br>(Discussion) | Th 7:00PM<br>7:59PM     | 4 - G  | equested<br>eneral<br>ssignment | Staff    |           | ~      | •        |
| CIVENG 193-001<br>26667)    | Eng Risk Analy<br>(Lecture)    | sis TuTh 2:00<br>3:29PM | DPM -  | avis 502                        | Staff    | 3.0       | 0 🖌    | •        |
|                             |                                |                         |  | equested                        | 1        |           | _      |          |

# Shopping Cart

Time Conflict Errors occur when a student attempts to **enroll** in a class or section that overlaps (date and timewise) with a class that they have already enrolled in.

# CALCENTRAL

## Return to Shopping Cart

## **Shopping Cart**

| - 1 | 1 | 2 | Ξ |  |
|-----|---|---|---|--|
|     |   | - |   |  |

## 3. View results

View the following status report for enrollment confirmations and errors:

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# Shopping Cart

## Error message

NOTE: This message has been replaced with text that directs the student to the CalCentral, My Dashboard page. The student will receive a notification offering them an opportunity to submit a time conflict override request.

# SIS.Berkeley.edu/time-conflict

# Berkeley Student Information Systems

Home News Students - Instructors Staff - Reporting Training - Help

Home » Enrollment Time Conflict Process

## **Enrollment Time Conflict Process**

Beginning with fall semester 2016, you will no longer be able to automatically enroll in classes that have a time overlap. As of July 18, 2016 if attempt to enroll in two classes that have a time schedule overlap, a notification will appear in your CalCentral, My Dashboard page. The message will offer you an opportunity to request a time conflict override if no other restrictions prevent you from enrolling in both classes.

Scheduling classes with time conflicts is not encouraged. The campus enrollment system will provide a warning about possible conflicts but as a student, it is your responsibility to accept and work out any issues that might arise from these conflicts (e.g. scheduling of exams, attendance, assessment and course expectations). Instructors are in no way obligated to accommodate issues that arise from your decision to enroll in classes with time conflicts. Note that some colleges will not approve student enrollment in conflicting courses.

The Academic Senate's Guidelines concerning Scheduling Conflicts with Academic Requirements can be found at: <u>http://academic-senate.berkeley.edu/sites/default/files/committees/cep/g...</u>

# Time Conflict Web Page

Provides information about the current process and the student's responsibility.

### **Enrollment Time Conflicts**

#### Request an Override

Scheduling classes with time conflicts is not encouraged. As a reminder, it is your responsibility to accept or manage any issues that might arise from these conflicting classes (e.g. scheduling of exams, attendance, assessments and course expectations). Instructors are in no way obligated to accommodate issues that arise from your decision to enroll in classes with time conflicts.

Please note, other restrictions may prevent you from enrolling in your desired classes. Examples include:

- 1. Over your Phase I or Phase II units limits
- Closed class
- 3. You do not meet the requirements for the class
- 4. Permission Only class
- 5. Swapping Lab/Discussion with conflicting Lecture not related to the Lab/Discussion

If you choose to continue, complete the following fields to enroll in classes with time conflicts.

Enter the five digit class number of the conflicting class in the field as indicated.

"Screenshot of shopping cart view of class number here"

If there are Related Class (e.g. Lab, Discussion, Studio) for your class, please enter the **five digit class number** in the appropriate fields below.

"Screenshot of shopping cart view of related class number here"

#### Please note the following when submitting your request:

\*The conflicting class must remain in your shopping cart.

\*Confirm you have entered class number(s) correctly, otherwise your enrollment processing will fail.

\*Do NOT enter the class number in which you are already enrolled.

Complete the fields below and select the "Next" button.

| Class Number    |  |
|-----------------|--|
| Related Class 1 |  |
| Related Class 2 |  |

Next

# **Notification:**

Students will be asked to:

- Enter the five digit class number of the conflicting class in the Class Number field.
- If there are associated
  components (e.g. Lab,
  Discussion, Studio) enter the
  five digit Related Class number
  in the appropriate fields

# Waitlist and Swap

## 1. Select a class to swap

Select the class you wish to swap then select the class you wish to replace it with.

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# Swap a Class

1

Student is enrolled in a "backup" class but wants to be in another "desirable" class that they are waitlisted for.

- 1. Select the "backup" class from the student's current schedule
- 2. Search for the "desirable" class

## 1. Select a class to swap - Enrollment Preference

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#### AFRICAM 139 - Sel Top:Africam Soc

| Class Pr | eferences |                           |                          |           |          |              |                            |
|----------|-----------|---------------------------|--------------------------|-----------|----------|--------------|----------------------------|
| AFRICAN  | 1 139-002 | Lecture 🛕 Wait            | List                     | Wait List | e 🖉      | Wait list if | class is full              |
| Session  | Regular A | cademic Session           |                          | Permissi  | on Nbr   |              |                            |
| Career   | Undergrad | luate                     |                          | Grading   | C        | raded        | 0                          |
|          |           |                           |                          | Units     | 1        | 00 0         |                            |
|          |           |                           |                          |           | CANCEL   | PREVIO       | DUS                        |
| Section  | Component | Days & Times              |                          | Room      | Ins      | tructor      | Start/End Date             |
| 002      | Lecture   | MoWeFr 2:00PM -<br>2:59PM | Reque<br>Gener<br>Assign |           | Hans Kle | emann        | 08/24/2016 -<br>12/09/2016 |

# Swap Enrollment Preferences

1

-2-

13

The "desired" class is full and accepting students on the waitlist

- Check the "Waitlist if class is full" option
- Update the Grading option if applicable
- Click on "Next"

## 3. View results

View the results of your swap request. Select Fix Errors to try and correct the problems listed or change your swap choices.

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|                                      | Success: Classes were swapped 🛛 🗙 Error: Unable to s   |                              |        |  |  |
|--------------------------------------|--|------------------------------|--------|--|--|
| Class                                | Message  |                              | Status |  |  |
| Swap ENGLISH 134<br>with AFRICAM 139 | Error: Class 12394 is full. If a wait<br>Another Class to return to step 1.5<br>the wait list option and resubmit yo | elect the class link, select | ×      |  |  |

# 1-2-3

# Swap Results

Error if the class is waitlisted and the Waitlist if full option is NOT checked.

## 2. Confirm your selection

Select Finish Swapping to process your swap request. To exit without swapping these classes, select Cancel.

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|                            |                             | Enrolle                 | d 🛞 Dro                            | opped 🔼        | Vait List | ted      |
|----------------------------|-----------------------------|-------------------------|------------------------------------|----------------|-----------|----------|
| Class                      | Description                 | Days/Times              | Room                               | Instructor     | Units     | Status   |
| ENGLISH 134-001<br>(14776) | Contemp Lit<br>(Lecture)    | MoWe 2:00PM -<br>2:59PM | Requested<br>General<br>Assignment | H.<br>Kleemann | 4.00      | <b>~</b> |
| ENGLISH 134-102<br>(32374) | Contemp Lit<br>(Discussion) | Fr 2:00PM -<br>2:59PM   | Requested<br>General<br>Assignment | Staff          |           | ~        |
| ▼ With this clas           | 5                           | Open                    | Clo                                | sed 🔥          | Vait List |          |
|                            |                             | Days/Times              | Room                               | Instructor     | Units     | Status   |
| Class                      | Description                 |                         | Room                               | LIISCIGCOU     | omes      | Status   |

# Swap Enrollment Confirmation

()-

2

-3

Confirm (step 2 of 3) to take an enrolled class and waitlist for another

- "Finish Swapping"
- Two classes are occurring at the same time

## 3. View results

View the results of your swap request. Select Fix Errors to try and correct the problems listed or change your swap choices.

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|                                      | Success: Classes were swapped                                     | 🗙 Error: Unable to swa  | ip class  |
|--------------------------------------|---|-------------------------|---|
| Class                                | Message   |                         | Status  |
| Swap ENGLISH 134<br>with AFRICAM 139 | Message: Class 12394 is full. You wait list in position number 2. | have been placed on the | <ul> <li>Image: A start of the start of</li></ul> |

# **Swap Results**

- 2 -

1-

- 3

Confirmation (step 3 of 3).

 Student has been placed on the waitlist for the "desired" class

| Status       |            |           | aitlist Units             | Grading                            | Grade         | Deadlines                  |
|--------------|------------|-----------|---------------------------|------------------------------------|---------------|----------------------------|
| Waiting      | 9          | 2         |                           | Standard<br>Grading<br>Basis       |               | 30                         |
| Class<br>Nbr | Section    | Component | Days & Times              | Room                               | Instructor    | Start/End Date             |
| 12394        | <u>002</u> | Lecture   | MoWeFr 2:00PM -<br>2:59PM | Requested<br>General<br>Assignment | Hans Kleemann | 08/24/2016 -<br>12/09/2016 |

| Status       |            |            | Units Gradi               | ng  | Grade     | Deadlines                        |
|--------------|------------|------------|---------------------------|---|-----------|----------------------------------|
| Enrolle      | d          | 4.00       | Electiv<br>Pass/I<br>Pass | Contraction of the second s |           |                                  |
| Class<br>Nbr | Section    | Component  | Days & Time               | s Room  | Instruct  | or Start/End Date                |
| 14776        | <u>001</u> | Lecture    | MoWe 2:00PM<br>2:59PM     | - Requested<br>General<br>Assignment  | Hans Klee | emann 08/24/2016 -<br>12/09/2016 |
| 32374        | <u>102</u> | Discussion | Fr 2:00PM -<br>2:59PM     | Requested<br>General<br>Assignment  | Staff     | 08/24/2016 -<br>12/09/2016       |

# **Shopping Cart**

## **Class Enrollments**

- ENGLISH = still enrolled
- AFRICAM = waiting