Q&A: CalCentral Training (Webinar #3)

Onboarding, SIR and where did "MyBerkeleyApp" go?

1. **Question: Will students be able to use a credit card to pay for readmission?**

   Answer: Yes. Fall tuition and fees will be paid through the same process, no matter what type of student.

2. **Question: Other than students, is anyone monitoring whether student checklists get checked off?**

   Answer: Each department that has supplied a checklist item has the option to monitor whether or not a student has completed their checklist. The department(s) will be able to pull a report to verify who has completed their checklist, and can follow up with students as needed.

3. **How can we submit additional materials for a checklist; specifically, basic needs security resources pertaining to Housing and Food Security Information?**

   Answer: The first step is to contact Chrissy Roth-Frances, who is the campus partner for onboarding. All onboarding activities must be funneled through her office.

4. **Question: Who, specifically, do we contact to batch-clear checklist items?**

   Answer: Chrissy Roth-Frances has been working with departments and a training should be rolling out in the next couple of weeks.

5. **Question: Will we be able to "view as" newly-admitted students in MAP@berkeley.edu , to see what our new admits see?**

   Answer: Advisors will have "*View As*" access to CalCentral (which displays certain information from Campus Solutions to students). However "view as" capabilities do not exist in the Slate application system.

6. **Question: Will advisors be notified about which groups receive which onboarding messages? Will it be on the SIS website? How about enrollment management?**

   Answer: Tasks, checklist items and messages for specific populations will be posted at http://sisproject.berkeley.edu/. SIS will note the date the message is posted, as well as which population(s) received a particular message. This is already available for graduate onboarding. We will be adding to this to include freshman and transfer undergraduate students.

More Questions?

Please contact sishelp@berkeley.edu

For timeline, status updates and training information, please visit the SIS website at http://sisproject.berkeley.edu